What is HIFIS?
The Homeless Individuals and Families Information System

- It is an application that allows coordination among the entire spectrum of homelessness-related services and helps service providers manage the supports and services provided to clients.

- Real-time integrated community data means all service providers have access to the same information and can refer clients to the supports that will best help them, without them having to tell their story multiple times.

- Comprehensive user rights, client visibility and confidentiality practices help ensure that the data is not compromised.

- The collection of homelessness statistics and data about the population accessing services assists communities with their long-term planning and capacity building to address local challenges related to homelessness.
What does HIFIS do?

Feature List

- Bulletins
- Referers
- Financed Programs
- Rooms and beds
- People/Contacts
- Housing Continuum
- Funders
- Housing
- Messaging
- Projects
- Ports of Entry

- Food Banks
- Stays
- Turnaways
- Goods and Services
- Calls and Visits
- Reservations
- Service Restrictions
- Chores
- Appointments
- Group Activities
- Housing Placement
- Case Management
- Medicine Dispensing
- Surveys
- Waiting Lists
- SPDAT / VAT
- Incidents
- Point in Time Count

- Identification
- Contributing Factors
- Behavioural Risk Factors
  - Life Events
  - Health
  - Finances
  - Diet
  - Housing
  - Conflicts
  - Legal/probation/gang affiliation
  - Veteran Status
  - Education/Schools
  - Documents
  - Vehicles
  - Refugees
  - Storage
What does HIFIS do?

Create your own reports with SAP Crystal Reports™ and integrate them directly in HIFIS
What does HIFIS do?
Customize the look and feel
What does HIFIS do?
Connect from anywhere and any device

- Desktop
- Laptop
- Tablet
- Smartphone
Where is HIFIS being used today?

- ON: 122 sites
- BC: 44 sites
- NS: 42 sites
- SK: 35 sites
- NL: 32 sites
- QC: 36 sites
- MB: 25 sites
- NB: 26 sites
- PE: 8 sites
- NT: 6 sites
- YT: 4 sites
- AB: 3 sites
- NU: 1 site

Total: 384 sites
Where is HIFIS being used today?

Representing 894 Service Providers
Where is HIFIS being used today?
What does the HIFIS team provide?
For free, for always

- The HIFIS application, developed by the Government of Canada in consultation with Canadians and offered at no-cost.
- Online Training and User Documentation
- A National Support Desk
  - Monday to Friday, 8:30 – 4:30 PM EST
  - 1-866-324-2375 / support@hifis.ca
- Free computers in partnership with the Computers for Schools initiative
- Stakeholder engagement (You, today!)
- Migration of your data from HIFIS 3 (or another system) to HIFIS 4
What’s coming to HIFIS 4?

From HIFIS 3

- Enhanced Consent and Privacy features
  - Providing a wide spectrum of integration levels (Full, consent-based, clusters)
- PiT Count
- By-Name Lists
- Client Assessments Hub
- Case Plans and Templates
- Grocery-style Foodbanks
The grass is always greener…

- What HUD said  (3 weeks ago in Washington)
Want to learn more about HIFIS?

- www.hifis.ca
  - Information about HPS and HIFIS
- demo.hifis.ca
  - Public site for HIFIS 4 demo
- info@hifis.ca
  - Contact us directly!